

Our goal at the Borough is to provide the highest level of service to the citizens of Lansdale Borough. It is effort, enthusiasm and loyalty that distinguish our contribution towards that goal.

1. Application of Expertise—Application of specialized knowledge, training and job expertise to decision making and judgment.
2. Big Picture Thinking—Understanding how different parts and functions of the organization fit together and creates a sense of purpose for team.
3. One Team Thinking—The willingness to work with other groups and departments to achieve organizational goals, as demonstrated by the “We are all in this together” approach to work.
4. Customer Service (internal / external)—Understanding and anticipating customer wants; resolving customer needs.
5. Creative Thinking—Finding ways to make things happen by looking at a problem from different angles and going beyond the obvious answer.
6. Adaptability—Ability to stay open to change and adapt one’s approach as the requirements of a situation change.

# 2013 goals



LANSDALE  
LIFE IN MOTION

2013  
goals

# Fully Activate the Newly Designed and Adopted Human Resources System



LANSDALE  
LIFE IN MOTION

2013  
goals

# Continue to Assure the Full Activation of the Purchasing Manual



2013  
goals

Assure Continued Progress of  
the Information Technology Plan  
with Special Emphasis on  
Borough Wide Connectivity,  
Document Management  
and GIS



LANSDALE  
LIFE IN MOTION

2013  
goals

# Strengthen the Borough's Vitality and Economic Strength Through Various Initiatives



**LANSDALE**  
LIFE IN MOTION

2013  
goals

## Strengthen the Borough's Vitality and Economic Strength Through Various Initiatives



**LANSDALE**  
LIFE IN MOTION

2013  
goals

## Strengthen the Borough's Vitality and Economic Strength Through Various Initiatives



**LANSDALE**  
LIFE IN MOTION

2013  
goals

## Strengthen the Borough's Vitality and Economic Strength Through Various Initiatives



**LANSDALE**  
LIFE IN MOTION

2013  
goals

## Strengthen the Borough's Vitality and Economic Strength Through Various Initiatives



**LANSDALE**  
LIFE IN MOTION

2013  
goals

Strengthen the Borough's Vitality and Economic Strength Through Various Initiatives



**LANSDALE**  
LIFE IN MOTION

# 2013 goals

## Strengthen the Borough's Vitality and Economic Strength Through Various Initiatives

"It was a pleasure to work with all of you on this project. After all we did, I could not build or finish this project without your help."

*Celso Leite*



# 2013 goals

## Strengthen the Borough's Vitality and Economic Strength Through Various Initiatives

“The open communication with the Borough allowed us to establish benchmarks and timelines for our project. All of these were met or exceeded. The feedback we received on the project was made in a timely manner and helped to improve the project each step of the way. The key of this project was that the Borough conveyed what we needed to make this happen and both parties were able to work together toward the common goals.”

*Chris Canavan  
WB Homes*



2013  
goals

Activate the Facilities Plan for  
311 West Main Street,  
Municipal Complex and  
Building Maintenance



LANSDALE  
LIFE IN MOTION

2013  
goals

## Activate the Facilities Plan for 311 West Main Street, Municipal Complex and Building Maintenance



**LANSDALE**  
LIFE IN MOTION

2013  
goals

## Activate the Facilities Plan for 311 West Main Street, Municipal Complex and Building Maintenance



2013  
goals

## Activate the Facilities Plan for 311 West Main Street, Municipal Complex and Building Maintenance



2013  
goals

# Move the PCTI Project to Construction



**LANSDALE**  
LIFE IN MOTION

2013  
goals

## Move the PCTI Project to Construction



**LANSDALE**  
LIFE IN MOTION

2013  
goals

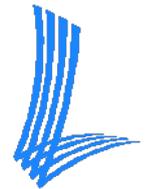
## Move the PCTI Project to Construction



**LANSDALE**  
LIFE IN MOTION

2013  
goals

Continue to Activate the Parking  
Study Recommendations for  
Both Street and Lot Parking



LANSDALE  
LIFE IN MOTION

2013  
goals

Move the Skate Park Initiative to  
Design and Bid Phase



LANSDALE  
LIFE IN MOTION

2013  
goals

Continue to Monitor and Prioritize  
the Capital Improvements List  
While Activating Top Priority  
Infrastructure Improvement  
Projects



LANSDALE  
LIFE IN MOTION



LANSDALE  

---

LIFE IN MOTION

LIFE IS BETTER IN A PLACE THAT MOVES YOU